

## **Human-Centered Design (HCD) Resources**

- <u>CivicMakers deck Applying human-centered design to your P2 strategy</u>
- CivicMakers worksheets Applying HCD to your P2 Strategy
- The Field Guide to Human-Centered Design
- IDEO's Human-Centered Design Toolkit
- The Lean Startup (book)
- GameStorming (book)
- <u>Civic League: Human-Centered Design and Community Engagement</u> (article)
- <u>Stanford Social Innovation Review</u> (articles)

## **Examples of HCD in the Public Participation**

- CivicMakers Evaluation of SF Shines HCD as Community Engagement
- CUT Group Book (Citizen User Testing Guide) Smart Chicago Collaborative
- 2019 IAP2 NAC sessions:
  - o Portland Metro Co-designing a Marketing Campaign for Recycling and Composting
  - Charlotte, NC <u>Race, Equity, Design Thinking & Engagement to Move Our City Forward</u>

## Resources & Tools for P2 During COVID-19:

- CivicMakers Blog: <u>Creative Constraints: Designing a Virtual Community Meeting during a Crisis</u>
- CivicMakers online and remote services
- Co-Urbanize guide to navigating community engagement in the time of COVID-19
- Online collaboration tool: MURAL
- Database of digital engagement tools: <a href="ParticipateDB">ParticipateDB</a>
- Digital prototyping: POP





